



Patient Satisfaction Survey

	Strongly Agree	Somewhat agree	Somewhat Disagree	Strongly Disagree	Does Not apply
When I called to make an appointment, the person I spoke with was professional, friendly, and helpful.					
When I called, the appointment I was given was close to the date I wanted.					
I was treated with respect, dignity, and consideration by the receptionist.					
The explanation of the billing and payment policies was easy to understand.					
	Strongly Agree	Somewhat agree	Somewhat Disagree	Strongly Disagree	Does Not apply
The Prosthetist/Orthotist spends enough time with me.					
The Prosthetist/Orthotist explained things clearly.					
I was treated with respect, dignity, and consideration by my Prosthetist/Orthotist.					
	Strongly Agree	Somewhat agree	Somewhat Disagree	Strongly Disagree	Does Not apply
The waiting room was neat and clean.					
I was seen within 15-min of my appointment time & if not, the reason for the delay was explained to me.					
	Strongly Agree	Somewhat agree	Somewhat Disagree	Strongly Disagree	Does Not apply
The fitting room was neat and clean.					
I knew what to expect next after each appointment.					
	Strongly Agree	Somewhat agree	Somewhat Disagree	Strongly Disagree	Does Not apply
I know what I should do to care for my Prosthesis/orthosis.					
I was given opportunity to participate in decisions regarding my care & use of my prosthesis/orthosis.					
My prosthesis/orthosis was delivered in a timely manner.					
I would recommend this facility to someone else.					

Overall, I would rate my care at Prosthetic Orthotic Center as:

Excellent _____ Good _____ Average _____ Fair _____ Poor _____

Comments:

If you would like a follow up, please leave your name and best phone number to reach you at.

Thank you for taking the time to complete this survey!

Quality of Life is Our Concern

Prosthetic Orthotic Center
935 S. 17th Ave
Wausau, WI 54401

Prosthetic Orthotic Center
2829 Post Road
Stevens Point, WI 54481